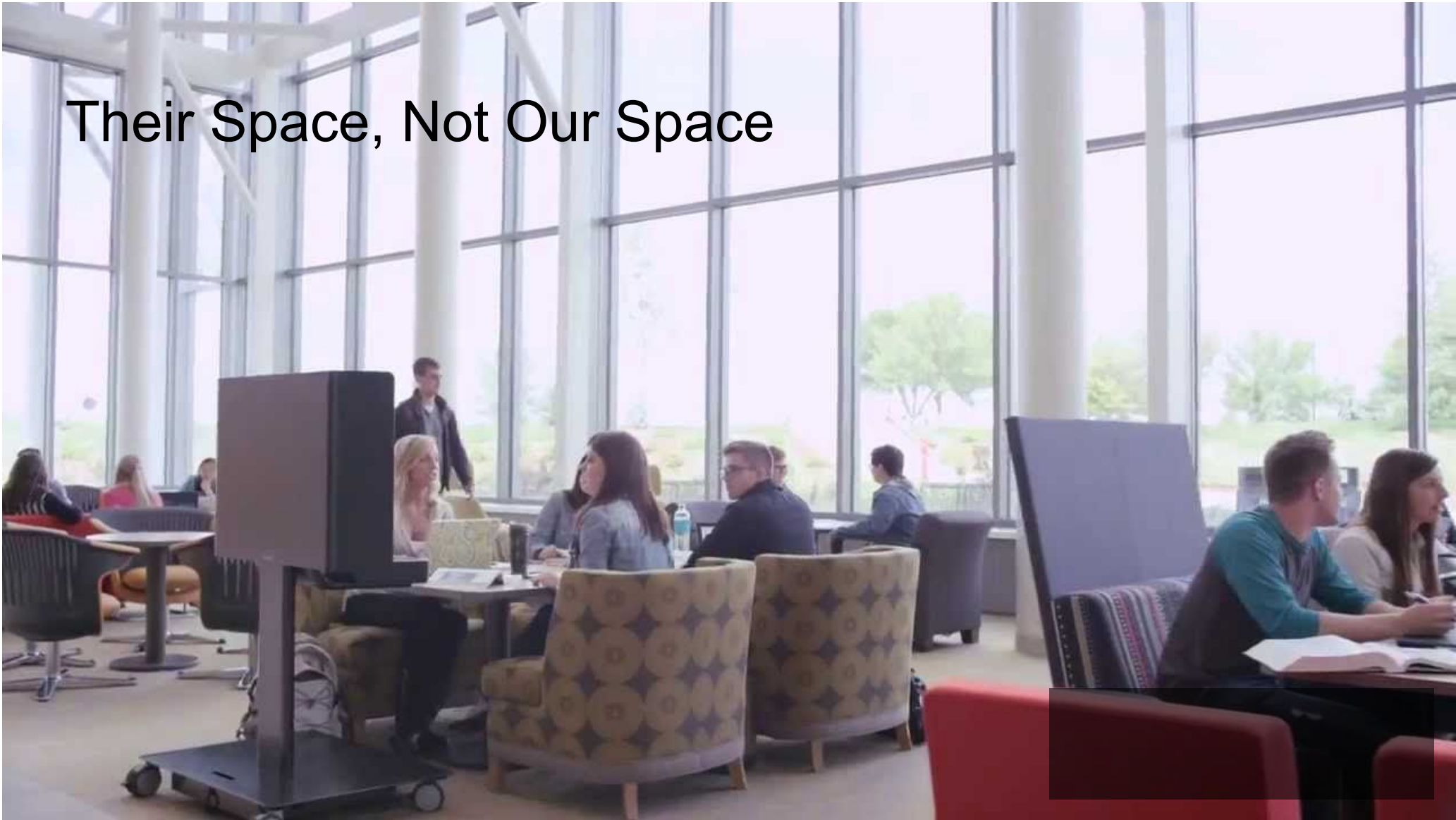


Transformed Spaces: Organizational Design, Experience, and Culture



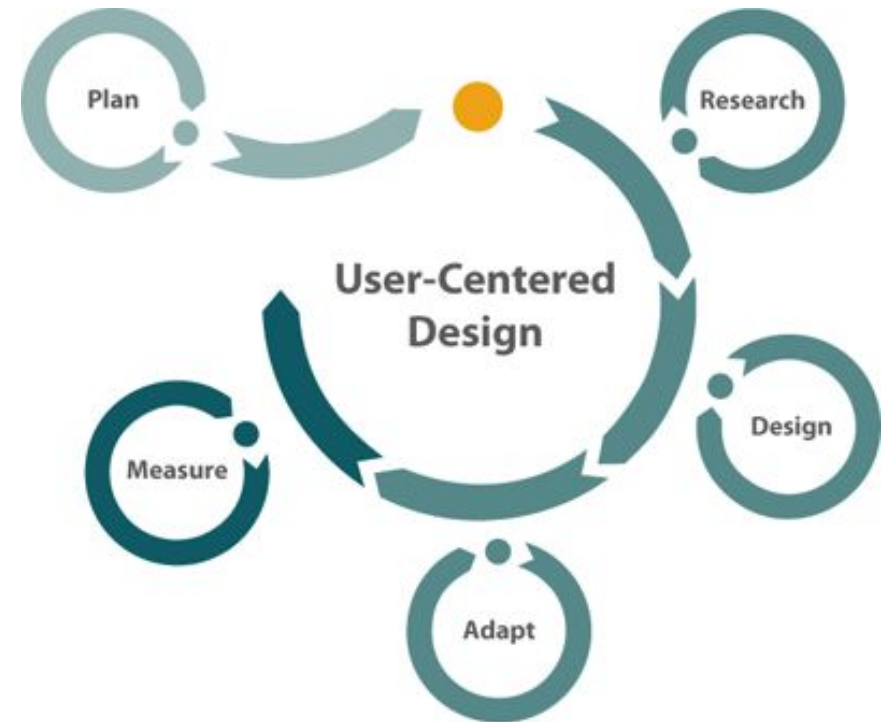
Annie Bélanger
@annie_belanger

Their Space, Not Our Space

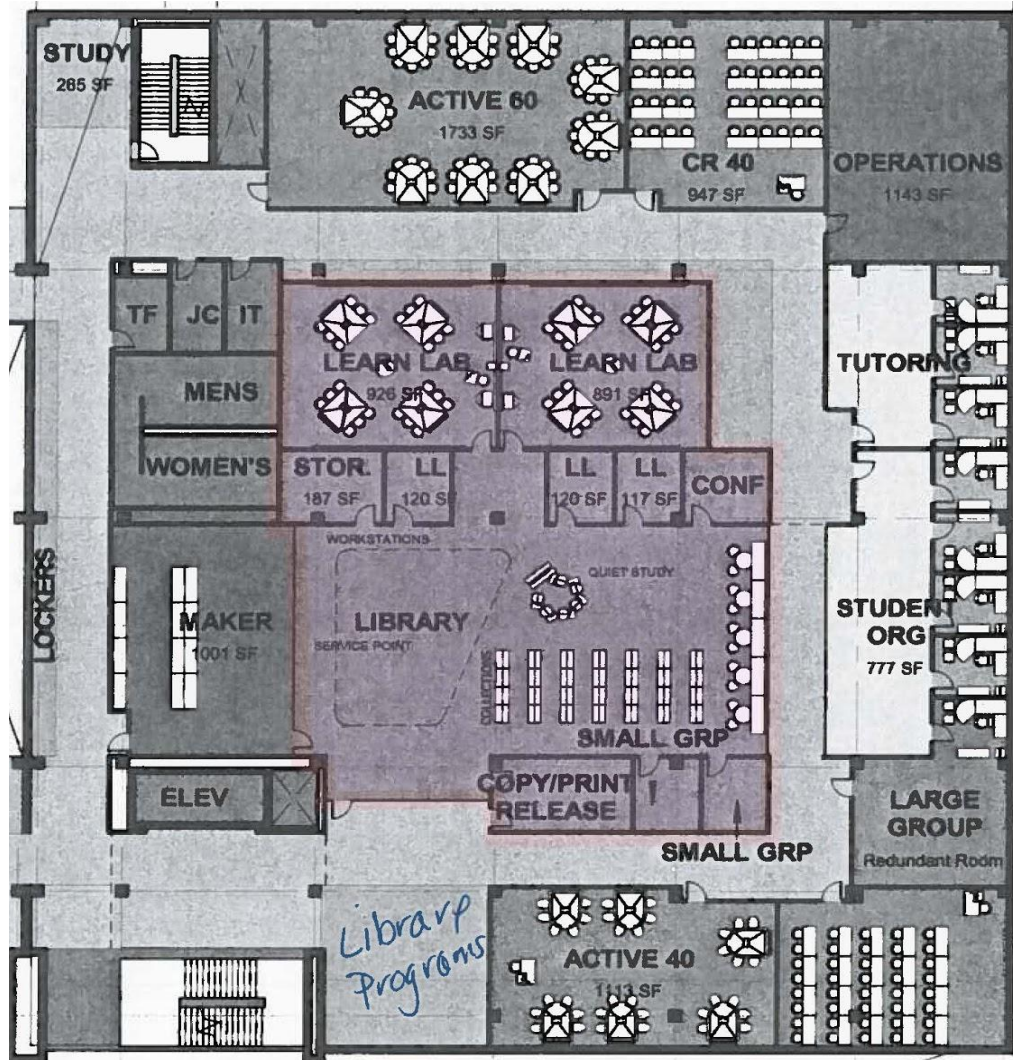


One Service Philosophy for All Locations

Location specific service propositions



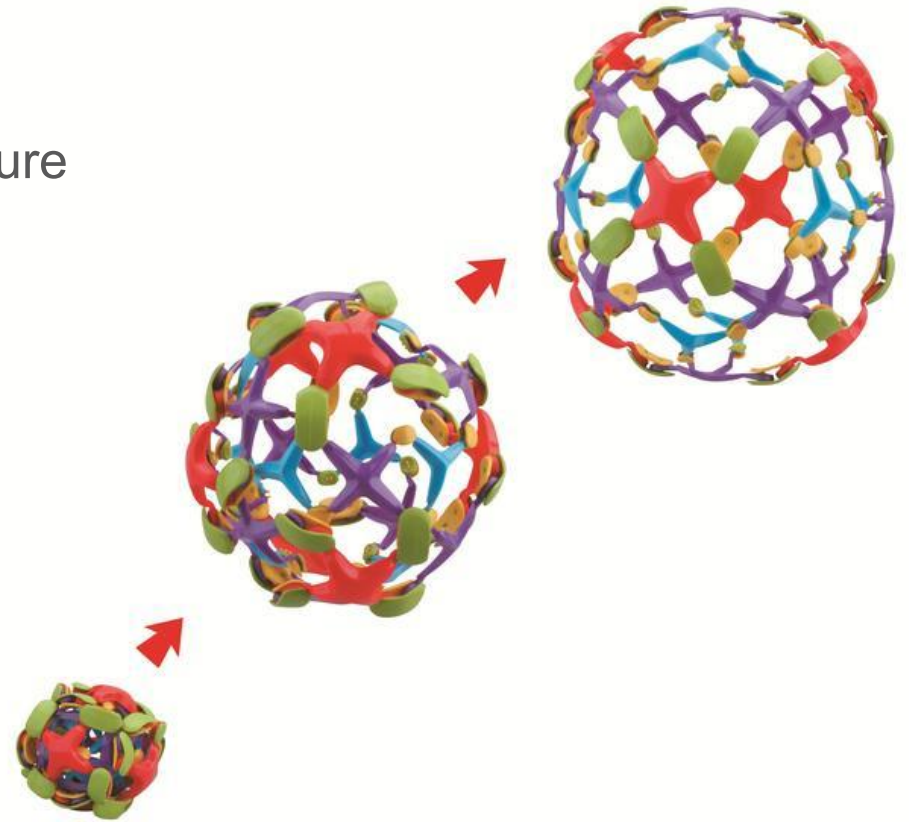
Early Planning for Health Library



~4,000 sq ft
45 student seats
6 staff spaces
Collections prominent
No windows

Flipping the narrative

Using space design to start evolving the culture



Power of Needs-Based Advocacy

~12,000 sq ft

180-200 student seats

10 staff spaces

Collections minimal

Large amount of windows

Zoned

